naring Our Region with Visitors

The Blue Ridge National Heritage Area operates a regional information desk in the Blue Ridge Parkway Visitor Center in Asheville as part of our partnership with the Parkway. Since the Visitor Center opened in 2008, we have served almost half a million travelers, helping them to not only enjoy the Parkway and its natural scenic beauty, but also to discover the quaint small towns and communities nearby.





The BRNHA also installed a state-of-the-art "I-Wall" in the Visitor Center, a 22-foot long map of the entire Parkway, over which a large plasma screen rolls and eveals what there is to see and do along the way. This is one of the most popular exhibits in the building.



Since Opening the Visitor Center in 2008

Visitors Served









lakina A Difference Toaether

"Together" is the key word to describe what it takes to achieve success in the work of the BRNHA and our partners throughout the region.

Many have joined in support of the work of the BRNHA Partnership, and we are grateful for the grants, sponsorships and gifts provided to the organization to help in this region-wide effort.

▶ GRANTS

Cherokee Preservation Foundation Federal Highway Administration Golden LEAF Foundation National Endowment for the Arts National Park Service North Carolina Arts Council North Carolina Department of Commerce North Carolina Department of Cultural Resources North Carolina Department of

Transportation North Carolina Division of Tourism North Carolina General Assembly Z. Smith Reynolds Foundation

► Sponsorships / In Kind

AdvantageWest Allegra Printing Biltmore Company Black Mountain Digital Media Burke County Tourism Carolina Mountain Land Conservancy Casablanca Digital Media Conservation Trust for NC Crowne Plaza Resort David Holt Equinox Environmental Friends of Mountain History High Country Host

STAFF

Ingles Markets

Rob Bell, Director of Programs Ray Bratsch, Comptroller Angie Chandler, Executive Director Beth Coleman, Office & Technology Manager Drew Hines, Communications

Amy Hollifield. Volunteer Services & Events Coordinator Jill Jones, *Marketing* &

Communications Director Jan Pamfilis, Office Assistant

John Blexrud

Magellan Strategy Group McGill Associates, PA Morganton Main Street Program Nantahala Outdoor Center National Parks Conservation Association The Nature Conservancy New River Community Partners Outdoor Alliance Outdoor Industry Association Polk County Economic Development

Progress Energy Smart Destinations, Inc. Southern Appalachian Highlands Conservancy

Tweetsie Railroad Western Carolina University White Oak Golf & Equestrian Community Wilderness Society

Linda Wilkerson Yadkin Arts Council Individual Gifts

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Jan Pamfilis Keith Price Gwynne Rukenbrod

Nancy Seymour Megan Shea Jettie Shell

Lynda Tussey Greg Walker Wilson Nancy A. Wilson

CURRENT BOARD MEMBERS

Angie Chandler

Cathy Robbins, Chair, Tweetsie Railroad Becky Anderson, Becky Anderson

Consulting Millie Barbee, North Carolina Historic Commission

Connie Haire, Retired Karen Paar, Mars Hill University Bobby Raines, Cherokee Preservation

Foundation Greg Walker-Wilson, HandMade in America

Darin Waters, University North Carolina

IONAL HERITAGE AREA MAKING A DIFFERENCE TOGETHER BlueRidgeHeritage.com

FORMER BOARD MEMBERS

John Bardo Mary Jaeger-Gale Janice Brumit Larry Kernea John Cooper Gordon Myers Geraldine Plato Joyce Dugan Gene Ellison Gwynne Rukenbrod Mary Jane Ferguson Elizabeth Russell Bill Gibson Drew Van Horn Harry Harrison Patrick Woodie John Hunter

CONTRACTED SUPPORT

Dale Bartlett, Blue Ridge Music Trails Coordinator Laura Boosinger, Blue Ridge Music Trails Consultant Melinda Young, Signage Coordinator



10th Anniversary, 2003–2013



To see the difference working together can make, we only need to look to our history and see how far we've come—together—over the past decade.

■ MAKING A DIFFERENCE TOGETHER

IN THE BEGINNING...

Based upon earlier groundwork laid by organizations such as the North Carolina Arts Council, HandMade in America, the Eastern Band of Cherokee Indians, AdvantageWest and the leadership of the Blue Ridge the people in the region— Parkway, in 2003 a proposal was put People who care deeply about before the US Congress to designate the 25 westernmost counties and the Qualla Boundary as a National Heritage Area.

This honor was signed into law on November 10, 2003.

Mission Statement

improved economic opportunity in our region.

AN HONOR FOR ALL WHO LIVE AND WORK IN AND VISIT THIS REGION...

Although attaining this designation

preserving the beauty and majesty of these ancient mountains

VISION STATEMENT

The Blue Ridge National Heritage Area

Partnership is respected and recognized

for its leadership in sustaining one

of the world's most cherished and

protected cultures and landscapes.

was the work of a dedicated, passionate few, it was achieved because of the living traditions that are carried on by

- Farmers who are committed to continuing the agricultural traditions that have been carried on for generations

The Blue Ridge National Heritage Area unites 25 counties in Western North Carolina

in a regional partnership that preserves and promotes our natural, historical and cultural resources.

We strive to keep our region's traditions alive, enhance the quality of life, and grow the local economy.

The mission of the Blue Ridge National Heritage Area Partnership is to

protect, preserve, interpret and develop the unique natural, historical and

and future generations, and in so doing, sustain our heritage and stimulate

cultural resources of Western North Carolina for the benefit of present

♥ Artisans who have preserved the handcraft traditions of the Cherokee and European

- immigrants, turning items once created for practical, daily use into works of art prized worldwide Musicians who have created a style
- that is purely American, music that has evolved over two centuries And the Cherokee, who continue
- to sustain their ancient cultural traditions.



- Carol Price, Executive Director McDowell County Tourism Development Authority

"Of McDowell County's 15 heritage projects,

four are complete with seven partially complete.

The 2008 Heritage Development Plan served

as a catalyst, guiding us through the process of

identifying and preserving McDowell County's

natural and cultural heritage."

any challenges lay ahead in fulfilling the promise of the National Heritage Area. The Blue Ridge National Area (BRNHA) comprises 11,000 square miles, a huge geographical area, much of it rural and public land. In 2003, broadband had not reached many parts of Western North Carolina, making communications difficult. Bringing the people of Western North Carolina together in a cohesive effort to improve, protect, and market the region was a daunting task. It took partnerships—working together from the beginning with key partners—to get the conversations started.

COUNTY HERITAGE COUNCILS Combined, these Heritage Councils

Almost immediately after the designation was signed, partners from AdvantageWest and the North Carolina Department of Commerce, organizers from Western Carolina University, and other partners began to shape the dialogue. Public meetings were called in each county, bringing together volunteers from many disparate groups who rolled up grant, others as a result of new their sleeves and began to see new collaborations self-determined by possibilities in collaborative efforts. local communities.

identified hundreds of potential projects for preserving, interpreting and developing the cultural and heritage assets in their respective counties to enhance tourism and overall economic development. Over the past 10 years, many of these projects have come to fruition some with the help of a BRNHA

MANAGEMENT PLAN

These County Heritage Plans provided the foundation for the creation of an overarching ten-year Management Plan for the BRNHA. a document required by the Department of the Interior. The projects and visions set forth in the county plans pointed to three key areas that would direct the work of the BRNHA:

- Preservation—conserving and protecting the natural environment and cultural traditions
- Interpretation—telling our story and educating people about the natural and cultural heritage of the region
- Development—creating new heritage tourism attractions and encouraging increased visitation to the area.

"Things have moved forward in Cowee-West's Mill since it was listed as a project in the Macon County Heritage Plan. Our vision at LTLT (The Land Trust for the Little Tennessee) was to revitalize the Cowee National Register Historic District and much of that has happened thanks to Cherokee, Macon County, and LTLT investments. The planning process

of the BRNHA helped to get things moving in the Macon County right direction." Heritage Center - Paul Carlson,

Executive Director. The Land Trust for the Little Tennessee

A Process for Progress for the Heritage Councils

Inventory >>>>> Evaluation >>>>> Creation >>>>> Selection

of heritage and cultural assets of potential development of a County Heritage plan to of these assets guide community leaders

COWER

SCHOOL

of projects and initiatives

Strengthening Partners & Products through Grants

years, the Blue Ridge National Heritage Area Partnership has awarded 111 grants totaling over \$1.8 million to projects that preserve, interpret, and develop the heritage resources of Western North Carolina. These

- Provided engaging and authentic heritage experiences to thousands of visitors and residents
- Raised the profile of the region's distinctive heritage assets

awards in turn have:

- Leveraged over \$3.5 million in state, local, and private investment
- Stimulated improved economic opportunity
- Fostered partnerships and collaboration among diverse organizations
- · Accomplished key objectives of BRNHA's ten-year Management Plan.

Leveraged in WNo.

HandMade in America

BRNHA grants to HandMade in America have been redistributed to many small towns and to projects that have promoted the craft industry in Western North Carolina and elped educate crafters.



The BRNHA grant to HandMade in America got us started on the development of the Quilt Trails of Western North Carolina in Madison. Ashe, Yancey, Mitchell, Avery and Vatauga counties. Today there are hundreds of painted quilt patterns adorning barns and selected buildings in small communities in counties throughout ur region."

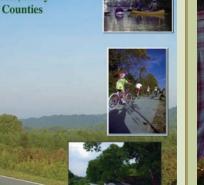
> Barbara Webster. Quilt Trails of Western North Carolina

Yadkin Valley Heritage Corridor

Grants from the BRNHA supported the development of a new four-county initiative to promote the Yadkin Valley as a destination for outdoor recreation, cultural heritage, and local foods and wines.

adkin Valley Heritage Corridor

ster Plan 2009 aldwell, Wilkes, Surry and Yadkin Counties



'Your support has been crucial in the development of the Yadkin Valley Heritage Corridor. A BRNHA grant in 2007 for an economic impact study served as the catalyst to move the project forward, and a second grant enabled the partnership to print and distribute 15.000 brochures."

Edward G. Barnes, Chair, Yadkin Valley Corridor Partnership

Appalachian Sustainable Agricultural Project

Through grants to this regional organization the BRNHA has helped to support family farmers, develop new farmers markets, and provide educational programs for new and experienced farmers alike.



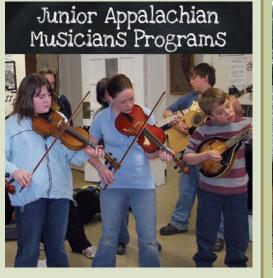
'With early support from the Blue Ridge National Heritage Area, the Appalachian Sustainable Agriculture Project (ASAP) has been able to help our local farmers and farmers markets through the ASAP Local Food Guide, our annual Farm Tour, and our annual Business of Farming conferences among other services."

Charlie Jackson, Executive Director, Appalachian Sustainable Agriculture Project

BRNHA grants have helped organize and sustain Junior Appalachian Musicians (JAM) after school classes, where master musicians teach younger generations about their rich musical heritage.

Junior Appalachian

Musicians Programs



"JAM programs at the Black Mountain Center for the Arts, the Madison County Arts Council and the Toe River Arts Council are now sustainable programs, and hundreds of kids have developed a lifelong love of our music and learned the skills to enjoy making music themselves."

Gale Jackson, Executive Director, Black Mountain Center for the Arts

Cherokee Heritage Exhibit

GRANT PROFILES

Although the heritage of the Cherokee people is primarily preserved on the Qualla Boundary in Cherokee, NC, grants from BRNHA have helped interpret their story at sites throughout a larger region of Western North Carolina.



'Our goals in creating the Cherokee Heritage Exhibit were to provide a destination for travelers, hands-on education for local and regional students. and to increase awareness of our rich Cherokee heritage and culture. The project has been hugely successful, and we are now completing a connector trail from the exhibit to the Historic Spike Buck Mound and Quanassee village site."

Rob Tiger and Sandy Nicolette, Clay County Community Revitalization Association

Sharing Special Stories & Experiences

The programs of the BRNHA Partnership have reached deeply into all counties in the region, offering not only grant support, but also marketing, research, workshops, and the new Blue Ridge Music Trails of North Carolina Initiative as a means of strengthening our partners and their heritage products, showcasing special stories and experiences, and building welcoming communities.

Direct Impact

\$18.6 million

Attendees who travel

spend 1.8 times more

than visitors in the area

for other reasons

tal Economic Impact

\$20.7 million

13.5 million in spendin

specifically for the event

MARKETING

Since the brand was developed in 2005, the Blue Ridge National Heritage Area Partnership has sustained a comprehensive marketing campaign to complement and support the marketing efforts of our partners, including:

- Advertising purchased in NC Travel Guides, Asheville Travel Guides, Blue Ridge Parkway Association publications, and the accompanying online presence
- Communicating monthly to more than 7,000 subscribers via two separate e-newsletters, one for visitors that promotes events and attractions in the region, a second to provide partners with the latest information about pertinent and beneficial programs and services
- · Developing and continually upgrading a comprehensive website: www.blueridgeheritage.com, that includes information for visitors and partners, a Traditional Artist Directory with information

Page Views

SEO CAMPAIGN JUNE 2011

Total Visits 599.598

81% are new website visits

on more than 500 musicians PRESENT crafters, storytellers. and more, and 1.663.328 a robust events calendar for

ooperative Advertis Supporting the cooperative advertising \$96,422 campaigns of Smoky Mountain Host, Blue Ridge Mountain Host, and High Country Host groups, thus leveraging marketing dollars into

• Creating and distributing more than 300,000 visitor map brochures about the region · Developing a PR campaign, "Living Traditions," that generated stories in local, regional and national publications

BRNHA

629.91

- Partnering with WNCW 88.7 FM public radio and WNC Magazine to create and air 52 "Living Traditions Moments" radio spots
- Maintaining an active, vibrant presence on Facebook.

A signature program of the Blue Ridge National Heritage Area Partnership was launched in March 2013—the Blue Ridge Music Trails of North Carolina. Working in partnership with the North Carolina Arts Council, the BRNHA held 13 listening sessions throughout the region, attended by over 180 partners who are interested in moving the musical heritage of the mountains into the spotlight of the nation and the world. A new website, BlueRidgeMusicNC.com, will debut in early 2014, offering residents and visitors an insider's guide to the great variety of musical experiences found across the region.







nortina Our Partners & Con

Periodically, the Blue Ridge National Heritage Area Partnership commissions research to help inform planning and decision-making across the region. We have supported:

- Tourism research with both Appalachian State University and Western Carolina University
- The Western North Carolina Vitality Index, an online tool that reports on 27 counties of Western North Carolina through the perspectives of the region's natural, social, built, and economic environments
- Research on visitation to Cherokee and the far western counties in partnership with the Cherokee Preservation Foundation
- Visitor surveys at the Blue Ridge Parkway Visitor Center
- Research on the economic impact of visitation to the region's traditional music venues, in partnership with the North Carolina Arts Council
- Partner surveys to gather community feedback and evaluate the effectiveness of the work of the BRNHA Partnership.

e Blue Ridge National Heritage **Total FY13 Expenditures: \$888.919** Area Partnership has received federal funding annually through the Heritage Partnership Program of the National Park Service since 2003. For 10 years, the \$414.330 organization, a 501 (c) (3) private nonprofit, has demonstrated responsible, conservative fiscal Administration stewardship of these funds, and has re-granted & Operations a significant portion of it to qualifying nonprofit \$220,082 organizations, state and local governments, and Marketing academic institutions throughout the region.

A strength of the National Heritage Area program is that it leverages federal grants with non-federal funds through a match program. Every federal dollar received must be matched, thus developing local and regional partnerships and funds to preserve, interpret and promote the region's heritage assets.

3.365 Attendees

EDUCATIONAL PROGRAMS

To support our partners and

Blue Ridge National Heritage

Area Partnership has offered

facilitate networking, the

numerous workshops and

seminars that provide both

training and information on best

by experts in various fields, have

practices. These programs, led

included training about grant

writing, managing a nonprofit,

financial reporting, marketing,

media buying, public relations,

and working with the group

tour business.

Grants, Music Trails, Signage, Research \$181,779 **Visitor Services** & Events \$71.261

*** Thank You ***

The Blue Ridge National Heritage Area Partnership would like to thank the following North Carolina Congressional leaders and their staff members for their tremendous support and assistance:

US Senator Richard Burr ★ US Senator Kay Hagan

US Congressman Patrick McHenry ★ US Congressman Mark Meadows ★ US Congresswoman Virginia Fox Former US Congressman Charles Taylor ★ Former US Congressman Heath Shuler

Blue Ridge National Heritage Area Grant Recipients Since 2004

Alleghany County Schools Altapass Foundation (2) Appalachian State University Appalachian Sustainable Agriculture Project (3) Ashe Civic Center Asheville Art Museum (3) Bethel Rural Community Organization Black Mountain Center for the Arts (2) Blue Ridge Parkway 75th Anniversary Blue Ridge Forever Carolina Mountain Land Conservancy Center for Craft, Creativity and Design (2) Cherokee County City Seeds, Inc.

Clay County Communities Revitalization Association (2) Great Smoky Mountains Association Cradle of Forestry in America Interpretive Association (2) Crossnore School Cullowhee Revitalization Endeavor Cultural Arts Council of Wilkes

Exploring Joara Foundation Forest History Society Friends of Great Smoky Mountains National Park Friends of Mountain History (2)

Friends of W. Kerr Scott Lake Friends of the WNC Nature Center Graham County Cooperative Extension Grove Arcade Public Market Foundation HandMade in America (8) Haywood Community College Foundation High Country Council of Governments Historic Carson House Historic Johnson Farm John C. Campbell Folk School (2) Junior Appalachian Musicians, Inc Land-of-Sky Regional Council (2) Land Trust for the Little Tennessee Macon County

Mars Hill University

McDowell County Tourism Development Authority The Media Arts Project Miles J.O.B. Fund Mitchell County Development Foundation (2) Mitchell High School Mountain Heritage Center, Western Carolina

University Mount Airy Museum of Regional History (2) Museum of the Cherokee Indian North Carolina Arboretum Society North Carolina Bartram Trail Society North Carolina Folklife Institute (5)

Old Wilkes, Inc

One Dozen Who Care (2) Town of Marshall Parkway Playhouse Penland School of Crafts (3) Polk County Rutherford County Smoky Mountain Native Plants Association Southern Appalachian Repertory Theatre Southern Highland Craft Guild Stecoah Valley Arts, Crafts & Educational Center (4) Surry Arts Council (4) Swain County Toe River Arts Council Town of Dillshoro

Transylvania Youth Strings Tryon Arts & Crafts University of North Carolina at Asheville Foundation University of North Carolina at Asheville Western Carolina University Hunter Library Western North Carolina History Association Western Piedmont Community College Wilkes Community College Endowment Corporation Wilkes County Wilkes County Schools Wilkes Heritage Museum Yadkin Valley Heritage Corridor Partnership